

cVIGIL



What is cVIGIL?

- cVIGIL is an online application for citizens to report on Model Code of Conduct violations/Expenditure violations during the General Election to the Lok Sabha from 1-Nagaland PC, 2024.
- cVIGIL denotes a Vigilant Citizen and the proactive and responsible role he/she can play in the conduct of free and fair elections.

How to use?

- ❖ Go to Google Play Store – Search for cVIGIL--> Download and Install.
- ❖ Sign in by using mobile number and OTP or sign in as Anonymous (without giving your identity)
- ❖ Enter your mobile number
- ❖ Tap on send OTP(one time password)
- ❖ Enter OTP and verify mobile number
- ❖ On user profile screen, enter your Name, Address, State, District, Assembly and Pin Code
- ❖ Select checkbox and click on Verify Now icon

How to file a complaint?

- Capture photo or video of the MCC/ expenditure violation incident on cVIGIL Application.
- Preview captured picture/video
- Enter the Additional Location information to help in the identification of the exact location by a Field Team.
- Select the nature of the complaint.
- Enter precise description of the incident in the provided space.
- Click on submit after entering mandatory fields.

- ❖ The App also allows to hide complainant's phone number and identity as Anonymous user, so as to encourage informing against those powerful without any risk of subsequent possible backlash.
- ❖ In case phone number and identity is not hidden, the complainant gets response about the action taken and he/she can also track the process.



Vigilant citizen takes the photo/video and uploads through cVIGIL app.

- **5 mins** for the District Control Room to assign complaint to Field Unit for verification
- **15 mins** for Field team to arrive at the site
- **30 mins** for the Field team to execute the action and submit report
- **50 mins** time taken by Returning Officer to inform status

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 Helpline No. 1950 (Toll Free)