

# cVIGIL



## What is cVIGIL?

- C-VIGIL is an online application for citizens to report on Model Code of Conduct violations/Expenditure violations during the General-Election to Nagaland Legislative Assembly, 2023.
- C-VIGIL denotes a Vigilant Citizen and the proactive and responsible role he/she can play in the conduct of free and fair elections.

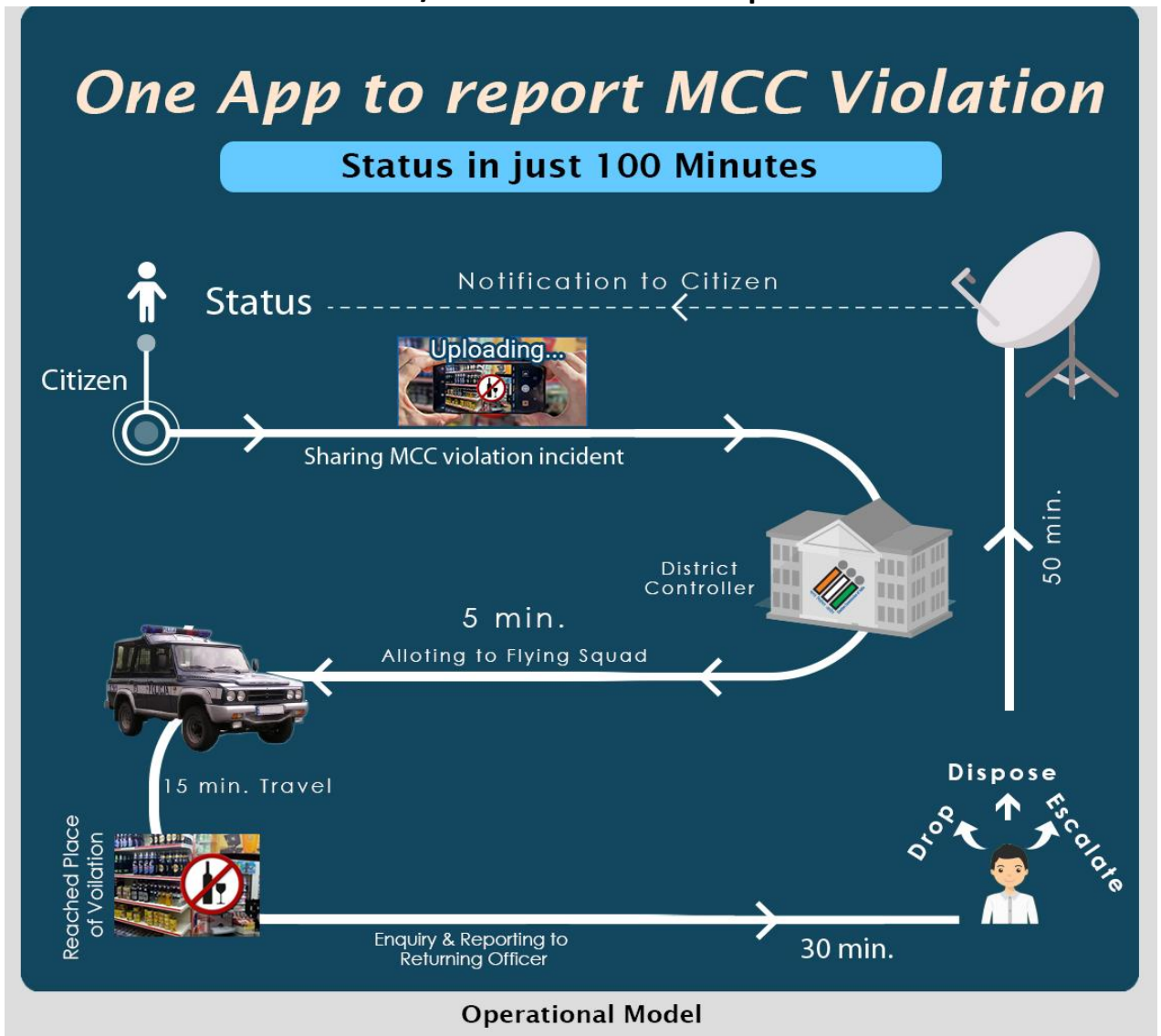
## How to use?

- ❖ Go to Google Play / App Store – Search for CVIGIL--> Download and Install.
- ❖ Sign in by using mobile number and OTP or sign in as Anonymous(without giving your identity)
- ❖ Enter your mobile number
- ❖ Tap on send OTP(one time password)
- ❖ Enter OTP and verify mobile number
- ❖ On user profile screen, enter your Name, Address, State, District, Assembly and Pin Code
- ❖ Select checkbox and click on Verify Now icon

## How to file a complaint?

- Capture photo or video of the MCC/ expenditure violation incident on CVIGIL Application.
- Preview captured picture/video
- Enter the Additional Location information to help in the identification of the exact location by a Field Team.
- Select the nature of the complaint.
- Enter precise description of the incident in the provided space.
- Click on submit after entering mandatory fields.

- ❖ The App also allows to hide complainant's phone number and identity, if Anonymous user, so as to encourage informing against high and mighty without any risk of subsequent possible backlash.
- ❖ In case phone number and identity is not hidden, the complainant gets response about the action taken and he/she can also track the process.



***Vigilant citizen takes the photo/video and uploads through CVIGIL app.***

- **5 mins for the District Control Room to assign complaint to Field Unit for verification**
- **15 mins for Field team to arrive at the site**
- **30 mins for the Field team to execute the action and submit report**
- **50 mins time taken by Returning Officer to inform status**

Issued by  
OFFICE OF THE CHIEF ELECTORAL  
OFFICER, NAGALAND



Helpline No. 1950 (Toll Free)

For more Information Log on  
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